SOUTH AFRICA IN SPRINGTIME

AN EXCLUSIVE FULLY ESCORTED SMALL GROUP TOUR FOR THE DISCERNING TRAVELLER

19 SEPTEMBER TO 08 OCTOBER 2016, 19 NIGHTS









INTRODUCTION

This fully escorted small group tour showcases some of the best that South Africa has to offer taking in Cape Town, the Winelands, the Garden Route and the Kruger National Park and encompasses some of the 'must-do' activities including Robben Island and Table Mountain, wine tasting, whale watching, cultural attractions and game viewing. Travelling in September and October this exclusive departure has been crafted using our extensive knowledge and experience of creating holidays throughout Africa, which we have been doing very successfully since the 1990's. In addition to the African Pride tour leader, who will accompany the whole of the tour from Heathrow, we utilise the services of our local partners in South Africa who will provide an expert insight into the culture, history, flora and fauna of their stunningly beautiful country. Together they will ensure that you experience matches your expectation and you will return with many precious memories.

ACCOMMODATION

The tour has been carefully planned to use some of South Africa's best accommodation which ranges from small intimate guesthouses to highly acclaimed Relais & Chateaux hotels. All are well known and trusted by us and have been chosen using our first-hand knowledge and experience of the area to select the best places to stay. Each has its own unique style and offering and all enjoy excellent reputations for quality and service. Descriptions of each property can found in the itinerary pages, shown below.

GROUP SIZE

The group size will be between six and eight passengers thus ensuring a very personal experience avoiding the downsides sometimes experienced on a tour with a large number of travellers. A smaller number also allows for better interaction with your fellow travellers, the tour leader and guides. To enable each person to experience a different view throughout the tour, a seat rotation system will be in place and this will be coordinated by the tour leader. Touring vehicles used are appropriate for the number of people on the tour, the environment and the distances covered.

TOUR HIGHLIGHTS

- Cape Town, 4 nights Tours to Robben Island, Table Mountain & Cape Point
- The Winelands, 1 night Wine & chocolate tasting, wine estate visit
- Hermanus, 2 nights Whale watching
- Oudtshoorn, 2 nights Visit to the Cango Caves
- Plettenberg Bay, 3 nights The Garden Route
- Pretoria, 2 nights Soweto & The Apartheid Museum
- Kruger National Park, 3 nights Six game drives
- Flights with British Airways

WHO IS THE TOUR SUITABLE FOR?

The tour is suitable for adult travellers (the tour is not planned with children in mind) and will suit people with a fair standard of mobility and fitness. Should any person/s have any mobility, disability or medical conditions then we would need to be made aware before a booking is made. Please refer to the Personal Health & Wellbeing section on page 18 for further details.

WEATHER

Being springtime in South Africa, the weather in the Cape region, including the whole of the Garden Route, can be changeable at times, but springtime here, with its increasingly warm and usually sunny days, does result in this being a lovely time to travel. The Pretoria/Johannesburg and Kruger National Park should be pleasant, warm and sunny but usually with cooler evenings and generally only a small likelihood of rain.



SOUTH AFRICA - THE DESTINATION

This stunning country offers breathtaking scenery, picturesque settlements, a vast range of memorable experiences and attractions with friendly and professional levels of service and hospitality. It is a real favourite with all visitors, many of whom return again and again to enjoy its unique and very special appeal.





Cape Town – Known as 'The Mother City' with Table Mountain, Robben Island, stunning coasts, cosmopolitan life and cultural attractions, Cape Town truly is one the world's great cities. From old Cape Dutch settlements and ancient wine estates to the renowned botanical gardens and stylish waterfront, a visit here will delight and inspire.

The Winelands – Settled by Europeans hundreds of years ago, the South African winelands is home to some of South Africa's oldest and most beautiful settlements, villages and towns. The main attraction is the myriad of wineries that are dotted all over the area complemented by quality accommodation, excellent dining and, of course, superb wines.

Hermanus – Regarded as an area for the best land based whale watching in the world, the tour will be here at the peak of the whale watching season with almost guaranteed views of these magnificent creatures. The whales centre in this sheltered bay at this time of year as they calve and nurse their young. It is not unusual to see several whales and their calves basking or playing below the cliffs of this pretty seaside town.

Oudtshoorn – The 'Ostrich Capital', Oudtshoorn was established in Victorian times and the abundance of buildings reflective of this era and its position on the edge of Karoo really does give the town a frontier feel from days of old. The town is accessed by a number of spectacular mountain passes with views across the Karoo or the Garden Route. A major attraction are the Cango Caves which are included in this itinerary.



The Garden Route – Covering an area of some 200kms between Mosel Bay and the Tsitsikamma Forests is the world famous Garden Route, an area so called due to the ever changing scenery of mountains, lakes, ancient forest and attractive coastline found along this relatively small area of coast. The main towns of Plettenberg Bay and Knysna offer a range of activities to suit all tastes.

Pretoria and Johannesburg – Pretoria is the official capital with many historic monuments, the main ones being the Voortrekker Monument and the Union Building. October sees the peak of the jacaranda trees in flower when their beautiful lilac flowers fill the avenues and parks. Johannesburg is a city of contrasts and a visit to Soweto and the Apartheid Museum will enlighten the visitor to the recent history of the country.

Kruger National Park – This most famous of all parks, the Kruger National Park rewards all visitors with an amazing game viewing experience. The park is the size of Wales and having such a large area of land the range of habitats supports a wealth of animal and birdlife. The Big 5 - lion, leopard, elephant, rhino and buffalo - are all regularly seen whilst a number of rarer species can often be found whilst on a game drive.



AFRICAN PRIDE SOUTH AFRICA ESCORTED TOUR

Mon 19 Sep 16

Meet your tour leader and fellow travellers at London Heathrow.

Depart London Heathrow Airport Flight BA59 with British Airways in Economy Class

2135 hrs

Tue 20 Sep 16

Arrive Cape Town International Airport Upon arrival you will be met and transferred to your hotel.

0955 hrs

The Table Bay, Cape Town, for a stay of 4 nights Luxury Mountain Room (*Bed and breakfast*)

The Table Bay







This well known 5-star hotel, a member of The Leading Hotels of the World, is located in the heart of the V&A Waterfront complex with direct access to an extensive shopping mall. The public rooms are spacious and worthy of special note is the Atlantic Restaurant, offering fine à la carte dining and a view of the ocean, Table Mountain and the city lights. All 329 bedrooms and suites are well appointed and have either mountain or ocean facing views. There is a health spa, gym, business centre and small swimming pool surrounded by a sun bathing area.

Cape Town



Cape Town is deservedly regarded by many as one of the top city destinations in the world. Table Mountain creates a truly breathtaking setting for the abundance of attractions, world class restaurants and top accommodation that will suit all tastes. In the heart of the city's working harbour, the V&A Waterfront has become one of South Africa's most visited attractions, offering shopping and entertainment, intermingled with an exciting range of restaurants and bars. A trip up Table Mountain on the revolving cable car is a must and from here the views over the city and Cape Point will entice you further to visit other areas such as: Robben Island for a history of Nelson Mandela's imprisonment; the attractions of the Cape Peninsula taking in Chapman's Peak, Hout Bay, Boulders Beach and Simonstown; the spectacular range of beaches such as

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Camps Bay; the Kirstenbosch Botanical Gardens set on the slopes of Table Mountain showcasing the finest collection of South African plants; or finally escape to the peace and tranquility of the Cape Winelands.

Wed 21 Sep 16

Enjoy a full day 'Robben Island and City' Tour.

Situated below Table Mountain, Devil's Peak and Lion's Head and including all the `must-sees` of any Cape Town day tour, you will experience a geographical and cultural extravaganza, showing you Cape Town from its historical beginnings to the dazzling modern shopping malls of the Victoria and Alfred Waterfront.

The tour commences with a ferry trip across the bay to Robben Island (weather permitting). From the 17th to the 20th centuries, Robben Island served as a place of banishment, isolation and imprisonment. Today it is a World Heritage Site and museum and a poignant reminder to the relatively new democratic South Africa of the price paid for the freedom of all its peoples. This includes a return ferry to the island, a bus tour whilst there and a tour of the prison block.

Back in the city itself, enjoy a drive through Bo-Kaap to discover how the Malay slaves influenced the culture, food and aesthetics of this beautiful city and its people. Continue to Table Mountain where you shall reach the top by cable car (weather permitting, cable car fee not included). Enjoy the panoramic views over the city with Robben Island lying sleepily in Table Bay and an expansive view over the Atlantic seaboard.

Return to the city bowl area to the Company Gardens. Enjoy a walk through the scenic garden and a visit to the South Africa Museum, followed by a visit to the Castle of Good Hope. Built between 1666 and 1679 by the Dutch East India Company as a maritime replenishment station, the Castle of Good Hope is the oldest surviving colonial building in South Africa. The drive through the city centre will take you past the Houses of Parliament, the Grand Parade and City Hall, from where Nelson Mandela first addressed South Africans after his release in February 1990.

Thu 22 Sep 16

Day at leisure to explore the city.

Fri 23 Sep 16

Enjoy a full day 'Cape Point and Peninsula' Tour.

This is an awe-inspiring tour to the towering headland known as Cape Point. Magnificent beaches, breathtaking views and picturesque coastal villages are to be seen along the way.

The tour takes you along the Atlantic seaboard to Hout Bay (optional seal island boat trip - weather permitting, fee not included), via Chapman's Peak to Cape Point, Simonstown and the Boulders Beach Penguin Colony, ending your day with a visit to the renowned Kirstenbosch National Botanical Gardens.

Please note: The drive via Chapman's Peak is subject to the road being open. The route via Ou Kaapse Weg will be used as an alternative should this be necessary.

Sat 24 Sep 16

Depart Cape Town and travel to the Cape Winelands including a full day tour of the area.

This delightful drive winds its way to the heart of the Cape Winelands through striking mountain ranges, vineyards and Cape Dutch homesteads. Spend some time at leisure in the heart of Stellenbosch before a wine

and chocolate tasting at the Waterford Estate. Travel over the Helshoogte Pass to the town of Franschhoek for a wine tasting, and possibly some schnaps as well, at Cape Chamonix in their 'Blacksmith's Cottage'. After the tour you will be dropped off at your hotel.

Please note: Alternative wine estates may be visited over weekends and public holidays.

Cape Winelands



Situated just an hour's drive from Cape Town, the Cape Winelands is able to boast magnificent wine farms, spectacular scenery, attractive towns rich in South African history and the title of 'Culinary region of South Africa'. The three main towns are Stellenbosch, Franschhoek and Paarl, although the vineyards do extend asfar north as Tulbagh and south to the Overberg coast. Stellenbosch is the second oldest town in South Africa and its history is reflected in the range of well-preserved buildings set alongside its oak tree lined streets; a most pleasurable place to stroll. Over 300 years ago, the French Huguenots settled in a stunning valley and created Franschhoek. Their love of good food and fine wine, created what is now the gourmet capital of South Africa.

Franschhoek Country House, Franschhoek, for a stay of 1 night Standard Room (*Bed and breakfast*)

Franschhoek Country House







Franschhoek Country House & Villas offers 5 star hotel accommodation in the heart of the Franschhoek Valley. Situated on the outskirts of the village, it is an ideal base to indulge your tastes for fine wines and world class cuisine. The original Franschhoek Country House offers 14 individually designed rooms including six standard rooms, five luxury rooms and two cottages. During your stay, be pampered at the treatment room, relax by the poolside, enjoy the award winning restaurant or stroll into the charming village with its boutiques and art shops.

Sun 25 Sep 16

Leave the winelands and travel southwards to the coastal town of Hermanus, a drive of approximately 2 hrs. Upon arrival you will be dropped off at your hotel and the remainder of the day will be at leisure.

The Marine Hotel, Hermanus, for a stay of 2 nights Standard Room (*Bed and breakfast*)

The Marine Hotel







Perched on the top of the cliffs at Hermanus, the Marine Hotel has one of the southern hemisphere's most spectacular seascapes and offers some of the best land based whale watching in the world. A member of the exclusive Relais & Chateaux, the hotel has 42 individually decorated luxury bedrooms and suites with views across Walker Bay, a beautiful internal courtyard, the finely manicured gardens or the Overberg Mountains. The restaurants and bar are modern and glamorous but relaxed with the emphasis is on local produce, including fresh seafood from Walker Bay. The hotel has an unique floating wine cellar stocked with excellent South African wines, again emphasising the quality of local produce. There is a heated salt water pool and spa with a range of treatments available to guests.

Hermanus



Hermanus sits on the northern shore of Walker Bay and together with the villages of Gaansbaai and De Kelders situated across the bay, offers the best land-based whale watching in the world. Southern Right whales visit from June through to December to calve their young and can be viewed from the shore, aboard a boat or by air. The area is also renowned for spotting the mighty Great White Shark. Over the years, Hermanus has grown into a quaint town, offering fine restaurants, quality, comfortable accommodation and a range of upmarket shops. Outside the whale season the area offers stunning beaches and makes an ideal beach destination. There are also a number of vineyards in the area.

Mon 26 Sep 16

Day at leisure. A range of activities are available and if weather conditions are suitable a boat trip into the bay to see the whales close up can be arranged (to be booked and paid for locally).

Tue 27 Sep 16

Todays drive will take you via the historic town of Swellendam, one of South Africa's oldest towns. Lunch is included before you travel on through the stunning scenery of the Route 62 to Oudtshoorn.

Rosenhof Country House, Oudtshoorn, for a stay of 2 nights Standard Room (*Bed and breakfast*)

Rosenhof Country House







Rosenhof Country House is located just outside Oudtshoorn on the road to the Cango Caves. It is a magnificently restored Victorian House dating from 1852, and is furnished with antiques, rich fabrics and paintings by well known South African artists. There are twelve rooms built around a courtyard, with two suites, each with their own pool and patio, set away from the main house. There is a cosy pub and several lounges, a swimming pool and wellness centre and a lovely rose garden, which gives the hotel its name.

Oudtshoorn



The unique position of this town, encircled by the Swartberg Mountains to the north and the Outeniqua Mountains to the south, results in every road into this commercial hub of the Klein Karoo, having to pass through a dramatically picturesque pass. Famous as the 'Ostrich Capital of the World' for the farming during Victorian times, the area has many grand houses ('feather palaces'), dating from 1810, that have been kept in pristine condition. Today the region retains a large number of farms, producing the best feathers, leather products and ostrich meats worldwide, with several being open to visitors. The Cango Caves is an enormous complex of limestone caverns stretching deep into the Swartberg Mountains where wonderful shapes have been formed by the stalactites and stalagmites. One can take a tour of the caves, ranging from the hour-long enchanting journey through the first six chambers, to the 90-minute adventure tour which follows a 1200m route through the mountain and is only recommended for those that are physically fit.

Wed 28 Sep 16

Full day touring in the area including the Cango Caves and a visit to an ostrich farm.

Thu 29 Sep 16

Leave Oudtshoorn in the morning to travel over the Outeniqua Mountains, which affords beautiful views of the coast and the Garden Route below. On reaching the Garden Route, you will continue on to Knysna, where you will enjoy a boat trip on the sheltered Knysna Lagoon, before travelling onto Plettenberg Bay to be dropped off at your hotel.

The Garden Route



Stretching between Mossel Bay and the Tsitsikamma Forests, the Garden Route derived its name from the lush vegetation and scenery featuring lakes, mountains, indigenous forests and golden beaches, interspersed by some of South Africa's most charming towns. At the western gateway is the town of George, a golfer's paradise and offering many historical landmarks. The road leads on to the town of Wilderness and its eponymous National Park giving protection to five lakes set amongst scenic river valleys. Knysna is one of the southern Cape's best known holiday destinations, not only as an attractive town with a range of shops, fine restaurants serving locally grown fresh-water oysters and quality accommodation, but also for the 'Knysna Heads' - two great sandstone cliffs that guard the mouth of the beautiful Knysna Lagoon. The surrounding Knysna Forest comprises of soaring and ancient yellowwood trees and is one of the country's largest indigenous forests. Further along the coast, Plettenberg Bay is dubbed the 'Jewel of the Garden Route' and proves a popular tourist destination. Aside from the three beaches, Central, Robberg and Keurbooms, there are many opportunities for a range of activities including angling in the Keurbooms River, deep sea fishing, dolphin cruises in the bay, diving, horse riding or visits to a number of animal and bird sanctuaries. The nearby Tsitsikamma National Park has ancient forests stretching down to one of the largest and oldest marine National Parks in Africa and is a scenic wonder of this coastal region.

Hunter's Country House, Plettenberg Bay, for a stay of 3 nights Garden Suite (*Bed and breakfast*)

Hunter's Country House







Fragrant and colourful, Hunter's Country House's luxuriant gardens create an idyllic setting for this gracious retreat in the heart of the Garden Route. The original thatched homestead houses the baronial dining room and lounges and the 21 suites are dotted around the gardens. The suites are furnished to an exceptionally high standard and each has its own patio and views of the gardens or woodland. There is a large swimming pool in the beautifaul gardens. The hotel offers a choice of dining options and has an extensive wine cellar.

Fri 30 Sep 16

Day at leisure, the guide will be on hand to transfer you into Plettenberg Bay if required.

Sat 01 Oct 16

Leave the hotel for a full day touring the Garden Route area which includes visits to the Elephant Sanctuary and Birds of Eden. Get up-close-and-personal with nature at the Elephant Sanctuary where you are presented

with the opportunity to touch, feed and photograph these gentle giants. In the afternoon visit The Birds of Eden - the largest free-flight bird aviary in the world.

Sun 02 Oct 16

Travel to Port Elizabeth (approx 2.5 hrs) where you will be dropped off at the airport for your onward travel arrangements.

Depart Port Elizabeth Airport

Flight BA6242 with British Airways in Economy Class

Arrive Johannesburg O R Tambo International Airport

1330 hrs

1505 hrs

Upon arrival into Johannesburg you will be met and transferred to Pretoria (approx. 1 hr) and your hotel for the next two nights.

Castello Di Monte, Pretoria, for a stay of 2 nights Classic Room (*Bed and breakfast*)

Castello Di Monte







Castello Di Monte is a 5-star guesthouse situated in Waterkloof Ridge, Pretoria. This Tuscan-style estate is set amongst landscaped gardens with mature olive trees and lavender bushes and offers spectacular views of the hills in and around the capital city. All rooms are equipped with a satellite television, remote controlled air-conditioning, under-floor heating, a mini-bar and a personal safe. Other hotel facilities include a number of intimate dining areas, an outdoor chess set, a sauna and steam shower and an outdoor swimming pool. Beauty, wellness and massage services are available on request.

Pretoria



October is the time to visit Pretoria, as this is when the 'Jacaranda City' can be seen in all its glory, due to the purple blossom of the trees that line the city's streets. The city is the administrative capital of South Africa and home to most of the governmental departments. It has a long and involved yet fascinating history, which is reflected in its significant old buildings including the Union Buildings, designed by Sir Herbert Baker, and the Voortrekker Monument. Other attractions include the Paul Kruger House Museum, the National Cultural History Museum and the Cradle of Humankind.

Mon 03 Oct 16

Enjoy a full day tour of Soweto and the Apartheid Museum.

Soweto is a cluster of townships on the south western flank of Johannesburg and was created in the 1930s. It is the biggest indigenous urban settlement in Africa with a rich political history. From the footbridge of the Chris Hani Baragwanath Hospital, the largest on the continent, one can enjoy a panoramic view of Soweto. Visit the Hector Pieterson Memorial in Orlando West, built in memory of the people who died there on 16 June 1976. The Mandela House Museum is an interesting stopover for those keen to imbibe a slice of authentic history. You can also have a glimpse of the mansion belonging to Winnie Madikizela-Mandela, Archbishop Desmond Tutu's house and the Sisulu family residences, all set in the same neighbourhood.

The Apartheid Museum was opened in 2001 and is acknowledged as the pre-eminent museum in the world dealing with 20th Century South Africa, at the heart of which is the apartheid story. For anyone wanting to understand and experience what apartheid South Africa was really like, a visit here is fundamental. The museum is a beacon of hope showing the world how South Africa has come to terms with its oppressive past and continues to work towards a future that all South Africans can call their own.

Tue 04 Oct 16

Early morning departure to the airport for your flight to the Kruger National Park.

Depart Johannesburg O R Tambo International Airport Flight SA8861 with South African Airways in Economy Class Arrive Skukuza Airport 1000 hrs

1050 hrs

Upon arrival at Skukuza Airport you will be met and transferred to your lodge. The transfer should take approximately 1 hour dependent on what wildlife might be encountered en route.

Jock Safari Lodge, Kruger National Park, for a stay of 3 nights Suite (All meals and game viewing activities)

Jock Safari Lodge







Jock Safari Lodge was the first private concession within the Kruger National Park and has around 6,000 hectares of exclusive traversing land in this renowned game viewing area. The lodge is situated on the confluence of the Biyamiti and Mitomeni Rivers and the twelve individual thatched suites at the main lodge have been built overlooking the rivers. Screened by lush trees and reed walls, the suites offer the utmost in luxurious privacy and each has its own viewing deck, plunge pool, Victorian bath and outdoor shower. The lodge reflects the romance and elegance of the past and excellent cuisine is served in a variety of indoor and outdoor locations. Wooden stairs wind through a 400 year old Jackalberry tree to a viewing deck and bar which overlook the rock pool and river, being well positioned to view the game that comes down to drink.

The Kruger National Park



Approximately the size of Wales, the Kruger National Park is full of surprises for those who enter and experience the total unpredictability only such a vast wilderness area can offer. The main attraction lies in seeing the 'Big 5' made up of the lion, leopard, elephant, buffalo and rhino, all of which can be found throughout the park. This impressive range of animals is due to six varying ecosystems which provide the overall game experience.

On Safari



Your stay includes two game activities per day. Your first will be an afternoon game drive, which continues into the early evening giving the opportunity to view nocturnal animals and birds by spotlight. Each morning you will depart as the sun rises, to observe the early morning actions, before the animals settle down in the midday heat. Guided bush walks are also available should you wish to enjoy this very special experience.

Fri 07 Oct 16

You will be collected from your lodge for your transfer to Skukuza Airport and your onward travel arrangements. The transfer should take approximately 1 hour.

Depart Skukuza Airport	1450 hrs
Flight SA8866 with South African Airways in Economy Class	
Arrive Johannesburg O R Tambo International Airport	1535 hrs

An International Lounge Voucher is included in your stay with the compliments of African Pride. After passing through security and passport control, make your way to the BidAir Premier Lounge until the departure of your flight.

Depart Johannesburg O R Tambo International Airport

Flight BA56 with British Airways in Economy Class

Arrive London Heathrow Airport

(* Flight arrives the following day)

Flight timings are local and are subject to change.



YOUR QUOTATION Quote Ref: AP17379

The cost of the arrangements as outlined in the attached itinerary is detailed below based on a minimum number of passengers booking on this tour.

COSTS:

Double/Twin Share £5,497 per person Single Room £7,098 per person

INCLUDED

- Flight arrangements as detailed including details of all pre payable ticket and airport taxes
- Accommodation as outlined
- All breakfasts, four lunches and three dinners
- Transfers as shown
- Touring as detailed (including entrance fees as shown unless otherwise indicated)
- Services of African Pride Tour Leader from the UK for the whole duration of the tour

NOT INCLUDED

- Any meals and drinks not mentioned within the itinerary
- Tips and Gratuities
- Travel Insurance
- All visa/passport charges where applicable

IMPORTANT INFORMATION

- To confirm this booking we require a deposit of £875 per person together with your full name as per your passport, details of any special dietary requests or special requirements you may have.
- The full balance will be required 8 weeks prior to departure.
- Flight upgrades to British Airways World Traveller Plus or Business class are available upon request at a supplement and are subject to availability.
- If you are a group who would like to consider such a tour on a private basis, tailored to your preferred departure dates or specific requirements, then please do contact us or your travel agent and we would be happy to arrange this for you.

OTHER DETAILS TO NOTE

Our Service to You, in addition to the African Pride Tour Leader

- African Pride Representatives are on hand at Heathrow to assist with any requirements you may have whilst checking in.
- Throughout Africa, we have a trusted network of local agents able to assist you. You will also be given emergency out of hours contact details for African Pride in the UK.
- In Johannesburg complimentary International Lounge vouchers are included to enable you to enjoy the Lounge before your flight home.

Your Security and Protection

• African Pride is fully bonded to provide holidays including any air transportation by the CAA under ATOL number 2949. As a member of ABTA, number W156X, we subscribe to their Code of Conduct and maintain a high standard of service to our clients.

Booking Conditions

Please refer to our booking conditions for full details of our terms and conditions, in particular details
of our cancellation charges and procedures for amending a confirmed booking. Full details are
attached with this document.

Travel Insurance

• It is imperative that you take out comprehensive travel insurance for your holiday. Please check that your insurance is appropriate to your holiday and offers the relevant cover required. Please note that it is advisable to have your travel insurance in place at the time of paying your deposit.

ESSENTIAL DESTINATION INFORMATION

Please refer to the following details for further information you will require whilst planning your trip. It is also advisable to check the Foreign & Commonwealth Travel Centre website for current information and a detailed travel summary of your destination. Please see www.gov.uk/knowbeforeyougo

SOUTH AFRICA

Passport and Visa Requirements

- British passport holders, visiting the country for less than 90 days do not require a visa. Your passport must be valid for no less than 30 days from the date of exit from South Africa and it is advised to have at least two consecutive blank pages.
- Please note that parents travelling to, or transiting through, South Africa with children, are now required to provide an unabridged birth certificate, or certified copy of such, for all children travelling under 18 years of age. This applies even when both parents are travelling. When children are travelling with one parent or guardian(s), these adults are required to produce affidavits from the absent parent(s) proving permission for the children to travel or a court order granting full parental responsibilities and legal guardianship or where applicable a death certificate of the registered parent on the birth certificate. Full details can be found here.

Health Requirements

• For entry into South Africa it is recommended to have vaccinations against Hepatitis A, Tetanus, Polio, Diphtheria, and Typhoid. You must have a yellow fever certificate issued at least 10 days before arrival in South Africa if you have travelled from a country with yellow fever within the previous 12 months (for example Tanzania or Kenya) or if you have transited more than 12 hours through the airport of a country with risk of yellow fever transmission. This includes when entry is solely to transit through a South African airport. If you don't have a valid certificate, you will be denied entry to South Africa. If, for medical/age reasons, you are advised by your GP not to have a yellow fever vaccination then you should obtain an exemption form/waiver letter which you must travel with. Malaria is endemic in the Northern Province, Mpumalanga and northern KwaZulu Natal and so prophylactics are recommended. Please note this information is only for guidance and you must consult your GP or travel clinic for detailed advice.

Park and Conservation Fees

South African National Parks and some Private Game Reserves do charge a daily entrance fee to
visitors. Generally this will be included in your holiday cost. However on occasions, this is payable
locally details of which will be advised.



GENERAL INFORMATION

Passport & Visa Requirements

Ensuring that your passport and visas are valid are your own responsibility and whilst advice is provided we cannot be held responsible if you not able to travel as a result of failings in your passport or visa. Be aware that some countries require that two blank consecutive pages are available in your passport and we will endeavour to advise of this requirement where applicable. The UK Passport Service may be contacted on www.passport.gov.uk and links to various Embassies, High Commissions and Consulates are shown on our website http://www.african-pride.co.uk/useful-links/. The enclosed destination information has provided specific details for your country you will be visiting however African Pride take no responsibility in regards to passport and visa requirements for your intended destinations, please refer to our booking conditions clause 11.

Health & Safety

Every country has its own regulations in regards to health and safety and thus this may not match the same level as set by the UK. However all aspects of your escorted tour, from accommodation to your transport will have been checked for their levels of health and safety, yet we ask that you take additional care and make yourself aware of the nearest fire exit, take notice of displayed signage, checking pool depths before entering and all other component parts of your holiday.

Due to the nature of African Pride escorted tours, you should be aware that in certain locations included on your tour there may be some instances of wild animals roaming free. Every precaution is taken by game lodges to ensure guests' safety but you will usually be asked to sign a liability disclaimer on check-in and all advice as provided by the game lodges and their staff should be adhered to at all times.

Essential Destination Information

Whilst we have provided some relevant information regarding your destination, it is also advisable to check the Foreign & Commonwealth Travel Centre website for current information and a detailed travel summary of your destination. Please refer to their website www.gov.uk/knowbeforeyougo

Travel Insurance

A vital pre-departure arrangement is to take out comprehensive travel insurance for your holiday. Please ensure that your insurance is appropriate to your holiday and offers the relevant cover required, particularly covering any sightseeing tours or activities you book locally. African Pride strongly recommends that your travel insurance provides sufficient financial protection for the following key travel circumstances that may arise whilst abroad. This list is not exhaustive of every aspect in regards to travel insurance but merely provides an indication of what should be included:

- Travel Disruption Either delay or re-scheduling of both the outbound or homeward travel
- Medical Expenses Due to an unforeseen incident, illness or repatriation
- Legal Expenses Abroad To cover any legal costs that may occur from your travel
- Personal Liability Cover To cover liability arising from any incident
- Personal Belongings Ensuring that the cover provided is sufficient for the items you are taking.
- Cancellation To cover all or part of the financial cost of your trip or the cancellation charges that are applicable. Please note that these charges apply at the time your deposit is paid and so it is advisable to have insurance in place at the time of booking.
- Adventure Activities Any activities that would be considered as a risk that are detailed with in your travel itinerary should be included within your travel insurance

Please ensure that before your departure, African Pride have been provided with the name of your insurer, your policy number and the name and telephone number of the person you would like to be your contact in the case of emergency. It is your responsibility to ensure the travel insurance you purchase provides adequate

cover. African Pride do not check individual insurance policies and we cannot be liable for any expenses incurred as a direct result that the insurance you have purchased does not cover any or part of any claim you may make from your holiday. Please refer to our Booking Conditions clause 13.

Personal Health & Wellbeing

African Pride advise that you consult with your GP prior to booking any travel and arrange any further consultation prior to your departure to cover any vaccinations or medical prescriptions that may be required for the destinations that you will be travelling to. Please note that some treatments may require multiple visits.

At the time of booking should you have concerns on your personal health and well-being it is your responsibility to ensure you seek appropriate medical advice. If at any point prior to travel you have any concerns about your health and wellbeing arises, it is your responsibility to notify African Pride.

Should a change in your health and wellbeing occur you agree to accept the authority and decisions of employees, trip management and third parties prior and whilst on trip with us. If in the opinion of any such person(s) or any other person in a position of authority (for example, airline staff or hotel manager), your health, level of fitness or conduct at any time before or during a trip is endangering or appears likely to endanger your health or wellbeing or any third party (including any other clients of the Company) or the safe, comfortable or happy progress of the trip, you may be excluded from all or part of the trip without refund or compensation.

There may be additional personal health considerations which may apply to yourself and it is essential that you advise us before booking, these include (but are not limited to):

- Pre-existing medical conditions
- Disability or special assistance
- Special dietary requirements & allergies

African Pride will require in writing details of any of the above or any other personal health considerations which may impact the booking process and travel arrangements at the time of booking. Should personal health considerations occur post booking but prior to departure you must inform African Pride in order for a review and appropriate decisions to be made in relation to your booking and if any amendments or cancellations need to be made, which may result in you being excluded from all or part of the trip without refund or compensation. We may require a letter from your doctor in order to confirm you are medically fit for travel. Our Tour Leaders are not directly able to offer special assistance to any individual customer and thus you will need to arrange appropriate assistance from whom ever you will be travelling with. Please refer to our booking conditions clause 14.

In relation to Special dietary requirements we and our local partners will endeavour to provide for individual requirements throughout the trip but we cannot provide any guarantee that this can be met at all times due to local circumstances that may not make this possible. Should you have any allergy, details of this should be provided in writing at the time of booking.

African Pride Escorted Tours may involve environmental conditions that may have an impact on certain medical conditions or an individual's personal well-being, therefore before booking please consult with your GP regarding your tour to understand if the itinerary would be appropriate. These environmental conditions can include, but are not limited to, the following:

- Temperature
- Altitude
- Terrain

African Pride cannot be held responsible for any omission or amendment to health requirements as they can change without notice.

Accommodation

All accommodation used is as per the itinerary and any images shown will not necessarily be of the room type included in the tour.

Personal Smoking

On all forms of transport, including any aircraft, no smoking is permitted. Whilst on Tour regular convenience stops will provided for throughout the itinerary. Individual accommodation smoking policies will apply, on check in please consult with reception to ensure compliance.

Optional Activities

Any optional activities you partake in during your holiday do not form any part of your booking contract with African Pride and thus we do not accept any liability associated with optional activities you choose to do outside the organised escorted tour itinerary. These optional activities are operated by independent local operators who may not follow public liability and health and safety standards set for African Pride escorted tours.

Baggage Allowance

Baggage allowances are usually strictly enforced and can differ between each airline and class of travel. Details of the latest information relating to the limits for both checked and carry-on baggage will be supplied with your travel documents. Flights in light aircraft often have lower limits and restrictions on bag types. Details will be advised with your documents.

Children

African Pride Escorted Tours are not aimed for families with younger children, however we are able to accommodate such requests on the basis of a private tour, but reserve the right not to do so. We will be pleased to provide guidance and advice on the suitability of holiday types and accommodation for children of all ages.

Airline Reservations & Tickets

Restrictions often apply to air tickets regarding changes and cancellation penalties. Should you need to make any changes to your flights then we will assist as much as possible and apply charges as per the airline contract and our booking conditions. This should only be done in conjunction with us as the ticket issuer. Should an airline amend its flight schedule then we will make every effort to advise you or your travel agent and assist as per our booking conditions. Specific seat requests can be made on most airlines, and in some cases a charge is made, but no guarantees can be given. Some flights within Africa may be on light aircraft and there are often personal weight and/or baggage restrictions and if a passenger does not comply with these then the permission to travel may be withdrawn.

Airport taxes & Additional Charges

All airport taxes and additional charges as known at the time of booking are shown in the quotation. However, these can change at any time and should this happen we will endeavour to advise you or your travel agent as soon as possible. Some taxes and charges need to be paid locally and are your responsibility. We will endeavour to advise you of these but cannot be held liable for any omissions or changes.

AITO Member

African Pride is a member of the Association of Independent Tour Operators (AITO). The Association represents Britain's leading independent tour operators and encourages high standards of quality and service. African Pride abides by the Association's Code of Conduct and adheres to the AITO Quality Charter which can be viewed on www.aito.com. Visit the website to find out more about the Association or call 020 8744 9280.



BOOKING CONDITIONS

Your contract is with The Curzon Corporation Limited, trading as African Pride whose registered office is at Milton House, 33a Milton Road, Hampton, Middlesex. TW12 2LL. Company registration number: 766795.

1. Your Booking Contract

When you make a booking you guarantee that you have the authority to accept and do accept on behalf of your party the terms of these booking conditions. A contract will exist as soon as we issue our confirmation invoice. This contract is made on the terms of these booking conditions, which are governed by English Law, and the jurisdiction of the English Courts. You may however, choose the law and jurisdiction of Scotland or Northern Ireland should you wish to do so. These booking conditions are subject to change and an up to date copy will be sent with our quotation and is available at all times on our website: www.african-pride.co.uk

2. Your Financial Protection

We provide financial protection for our package holidays. For flight based holidays this is through our Air Travel Organisers Licence no. 2949. When you buy an ATOL protected flight inclusive holiday you will receive a Confirmation Invoice and an ATOL Certificate from us (or via our authorised travel agent through which you booked) confirming your arrangements and your protection under our ATOL. This lists what is financially protected, where you can get information on, what this means for you and who to contact if things go wrong. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. Further information is shown on the ATOL Certificate or visit the ATOL website at www.atol.org.uk.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, and with the prior agreement of the CAA, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme. When you buy a package holiday that doesn't include a flight, protection is provided by way of a bond held by ABTA the Travel Association (ABTA W156X).

3. ABTA

African Pride are a member of ABTA, membership number W156X. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also provide you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint go to www.abta.com to use ABTA's simple procedure. Further information on the Code of Conduct and ABTA's assistance in resolving disputes can be found on www.abata.com.

4. Your Booking Price & Payment

African Pride reserve the right to alter the prices shown in our brochure. You will be advised of the current price of the arrangements that you wish to book before your contract is confirmed. When you make your booking you must pay a deposit of £300 per person or 10% of the holiday cost (whichever is the greater). For certain arrangements and at certain periods, especially (but not limited to) air tickets, accommodation, rail or touring products, Christmas and Easter, a higher deposit may be required and you will be notified of this prior to booking. The balance payment of the price of your travel arrangements must be paid at least 8 weeks before your departure date, and for certain arrangements this payment may be required earlier and you will be advised of the amount and the date payment is required. If the deposit and/or balance is not paid in time, we shall cancel your travel arrangements. If the balance is not paid in time we shall retain your deposit. When you buy a flight based holiday, all monies you pay to the travel agent are held by him on behalf and for the benefit of the Trustees of the Air Travel trust at all times. This is subject to the travel agent's obligation to pay it to us for so long as we do not fail. If we fail, any money held at that time by the travel agent, or subsequently accepted from you by him, is and continues to be held on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us. When you buy a holiday not including a flight, all monies you pay to the travel agent are held by him on our behalf at all times.

Changes in transportation costs, including the cost of fuel, dues, taxes or fees chargeable for services such as landing taxes or embarkation/disembarkation fees at airports and ports and in exchanges rates mean that the price of your travel arrangements may change after you have booked. However, if there is a change within 30 days of your ex UK departure date, we will absorb these and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes any amendment charges. You will be charged for the amount over and above that. If this means that you have to pay an increase of more than 10% of the price of your travel arrangements, you will have the option of accepting a change to another holiday if we are able to offer one (if this is of a higher quality you will not have to pay more but if it is of a lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid, except for any amendment charges. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice. Should the price of your arrangements go down, due to the changes mentioned above, by more than 2% of the total cost, then any refund due will be paid to you. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel arrangements due to contractual and other protection in place.

5. Making Changes To Your Booking

If, after our confirmation invoice has been issued, you wish to change your travel arrangements in any way, for example your chosen departure date or accommodation, within one year, we will do our utmost to make these changes but it may not always be possible. Any request for changes to be made must also be made in writing from the person who made the booking or via your travel agent. You will be asked to pay an administration charge of £30 per altered item plus any further costs we incur in making this alteration. You should be aware that these costs could increase the closer to departure date that changes are made and you should contact us or your travel agent as soon as possible. Note: Certain travel arrangements e.g. (but not limited to) air tickets, accommodation, rail or touring products, may not be changeable after the reservation has been made and confirmed and any alteration request could incur a cancellation charge of up to 100% of that part of the arrangements.

6. If You Cancel Your Booking

You, or any member of your party, may cancel travel arrangements at any time. Written notification from the person who made the booking or from your travel agent must be received at our offices for this to take effect. Since we incur costs in cancelling any travel arrangements, you will have to pay the applicable cancellation charges up to the maximum shown in clause 7. Note: if the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

7. If We Change Or Cancel Your Booking

It is unlikely that we will have to make any alterations to your travel arrangements but we plan them many months in advance and occasionally we may have to make changes and reserve the right to do so at any time. Most of these changes will be minor and we will advise you or your travel agent of them at the earliest possible date. We also reserve the right in any circumstances to cancel your travel arrangements. For example, if the minimum number of clients required for a particular travel arrangement is not reached, it may have to be cancelled.

However, we will not cancel your travel arrangements less than 8 weeks before your departure date, except for reasons of force majeure or failure by you to pay the final balance. If we are unable to provide the booked travel arrangements, you can either have a refund of all monies paid or accept an offer of alternative travel arrangements of a comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value). If it is necessary to cancel your travel arrangements, we will pay you compensation as set out in this clause. Any changes to the airline arrangements after you have received your tickets will be notified to you or your travel agent as soon as possible and in all cases at check-in or boarding gate. Some changes are deemed to be a minor charge, for example but not limited to, alteration of the flight in either direction by less than 12 hours, changes to the aircraft type, changes to the accommodation to another of the same standard. If we make a major change to your booking, we will inform you or your travel agent as soon as reasonably possible if there is time before your departure. You will have the chance of either accepting the change of arrangements, accepting an offer of alternative travel arrangements of a comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value), or cancelling your booking and receiving a full refund of all monies paid. In all cases, except where the major change arises due to reasons of force majeure, we will pay compensation per booking as detailed below:



Period before departure within which notice of Cancellation or major change is received by us or notified to you.	IF WE MAKE A MAJOR CHANGE TO YOUR HOLIDAY Amount you will receive	IF WE CANCEL YOUR HOLIDAY Amount you will receive from us	IF YOU CANCEL YOUR BOOKING MAXIMUM amount of cancellation charge*
	from us		
More than 56 days 56 - 43 days 42 - 31 days 30 - 0 days	Nil £20 £30 £50	Deposit only Monies paid + £20 Monies paid + £30 Monies paid + £50	Deposit Only 50% of holiday cost 75% of holiday cost 100% of holiday cost

The compensation we offer does not preclude you from claiming more if you are entitled to do so.

Force Majeure: This means that we will not pay you compensation if we have to cancel or change your travel arrangements in any way because of unforeseeable circumstances beyond our control or that of our supplier partners. These can include, for example (but not limited to) war, riot, industrial dispute, terrorist activity and its consequences, natural or nuclear events, fire, adverse weather conditions, epidemics and pandemics, unavoidable technical problems with transport.

8. If You Have A Complaint

If you encounter a problem or have cause for complaint with your travel arrangements, it should be reported immediately to our tour escort and they will try to rectify the problem at the time. If they are unable to resolve the matter to your satisfaction, please then refer to your travel documents for our contact details and contact us as soon as possible. If your complaint cannot be resolved locally having reported it, you must inform our tour escort whilst overseas and follow this up in writing to us with 28 days of your arrival back into the UK. If you fail to follow this procedure, we cannot accept responsibility for any problem or complaint that could have been rectified there and then had you notified us. For all problems or complaints, failure to comply with this procedure may mean that your right to claim any compensation you may have otherwise have been entitled to may be affected or lost as a result. Please also refer to section 3 regarding the ABTA Arbitration Scheme.

9. Our Liability To You

If the contract we have with you is not performed or is improperly performed by us or our suppliers we will pay you appropriate compensation if this has affected the enjoyment of your travel arrangements. However, we will not be liable where any failure in the performance of the contract is due to you, or a third party unconnected with the provision of the travel arrangements and where the failure is unforeseeable, unavoidable or unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised, or an event which we or our suppliers, even with all due care, could not foresee or forestall. African Pride does not accept any liability for any services or facilities which your accommodation or other supplier agrees to provide to/for you where the services or facilities are not advertised in our brochure, website or other media and we have not agreed to arrange them. Excursions, tours or other arrangement that you may choose to book or pay for whilst you are on holiday are not part of your package holiday provided by us. For any excursion tour or other arrangement that you book, your contract will be with the operator of the excursion, tour or other arrangement and not with us. We are not responsible for the provision of the excursion, tour or other arrangement or for anything that happens during the course of its provision by the operator. Our liability, except in cases involving death, injury or illness, shall be limited to a maximum of two times the cost of your travel arrangements. Our liability will also be limited in accordance with and/or in an identical manner with any relevant international convention. You can ask for copies of the transport companies' contractual terms, or the international conventions, from us. Under EU law you have the right in some circumstances to refunds and/or compensation from your airline in case of denied boarding, delay or cancellation to flights. Full details of these rights are published at EU airports and available from the relevant airline. Your right to a refund and/or compensation from us is set out in clause 7. If any payments to you are due from us, any payment made by you to the airline will be deducted from this amount. If your airline does not comply with these rules you should complain to the Civil Aviation Authority via www.caa.co.uk. This brochure is our responsibility as your tour operator and was correct at the time of going to press. It is not issued on behalf of and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements.

^{*} In some circumstances higher cancellation fees may be applied by certain product suppliers, for example (but not limited to) airlines, accommodation, rail or touring products. Should this be the case you will be notified of such fees before confirming your booking and these will apply in the event of a cancellation. These fees may be any amount up to 100% of the cost of the product.

10. Prompt Assistance Overseas

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to a third party unconnected with the provision of the services, or as a result of failures due to unusual and unforeseeable circumstances beyond our control, the consequence of which could not have been avoided even if all due care had been exercised, or an event which we or our suppliers, even with all due care, could not foresee or forestall, and you suffer an injury or other material loss, we will offer you such prompt assistance as is reasonable in the circumstances.

11. Passports, Visas, Immigration & Other Documentation

Your specific passport and visa requirements, and any other immigration requirements are your responsibility and you should confirm these with the relevant Embassies, High Commissions and/or Consulates. It is your responsibility to ensure that all other documentation and requirements such as (but not limited to) driving licences & permits, travel insurance, health certificates etc. are valid. We do not accept responsibility if you cannot travel or fulfil your travel arrangements because you have not complied with any passport, visa, immigration requirements or other documentation requirements.

12. Brochure & Website Accuracy

Every effort is taken to ensure the accuracy of the information in this brochure and on our website. However, changes to such information can be made at any time and we reserve the right to make such changes after publication of this brochure. As far as possible, the quotation and travel documents will contain relevant information and where we are notified of such changes we will make every effort to advise you or your travel agent. However, should we not be able to do so we cannot be held liable for such changes. We accept no responsibility for information and advice provided by any third party websites or telephone numbers shown herein.

13. Insurance

It is a condition of booking your holiday that you take out suitable insurance cover at the time of making your reservation. Your insurance must include cover for cancellation or curtailment of your holiday as well as the cost of repatriation in the event of accident or illness. It is your responsibility to arrange suitable and adequate travel insurance.

14. Accessibility

We will use all endeavours to advise you and your travel agent of any accessibility issues at any of the properties and tours we use. As far as possible, the quotation and travel documents will contain relevant information and where we are notified of such changes we will make every effort to advise you or your travel agent. However, should we not be notified or are unable to advise you or your travel agent, we cannot be held liable for such changes.

15. Data Protection

In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements, we need to use the information you provide (such as name, address, any special needs/dietary requirements etc.). We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, hotels, transport companies etc. The information may also be provided to public authorities such as customs/immigration if required by them, or as required by law. Additionally, as your holiday is outside of the European Economic Area, controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not, however, pass any information onto any person not responsible for your travel arrangements or part thereof, subject to the above. This applies to any sensitive information that you or your travel agent gives us such as details of disabilities or dietary/religious requirements. If we are not permitted to pass such information to the relevant suppliers, we cannot provide your booking. In making this booking you consent to this information being passed on to the relevant person/s, company/ies or authority/ies. Please note that where information is also held by your travel agent, this is subject to your travel agent's own data protection policy for which we cannot be held responsible. We will hold your information, where collected by us, and may use it to inform you in the future of offers, news, items of interest and brochures. If you do not wish to receive such approaches please tick the appropriate box on the booking form available on our website www.african-pride.co.uk or advise us by email at info@african-pride.co.uk.